

Village of New Haven

Solid Waste Program Enhancements - Fall 2019

Dear Village of New Haven Resident:



Welcome to GFL Environmental USA Inc. (GFL), southeast Michigan's largest privately owned and operated full service solid waste provider.

As you are now aware, the Village of New Haven has selected GFL as your solid waste provider for residential collection and disposal, yard waste, large bulky waste, and recycling collection and processing. We will assume the solid waste program starting Friday, October 4, 2019. To assist you during this transition period, we have made available pertinent information that outlines all of the services you presently have and new features that may interest and benefit residents.

Please keep this information in a convenient location. If you should have any questions or need additional information please contact our Customer Care Center at 844.464.3587 Monday through Friday from 7:30 am to 5:00 pm.

Service Day-Friday:

Please be aware that your current collection day has not changed. GFL will continue to collect your household solid waste, yard waste, large bulky waste, and recyclables on the same day you are presently receiving service, Friday.

All items for pickup (including trash, recycling and yard waste) must be out by 7:00 am.

Household Solid Waste

Please place household solid waste out in your 95 gallon cart(s) if retained from your current provider, plastic bags and/or up to 32 gallon plastic or metal containers, 3-4 feet from mailboxes, trees, shrubs, vehicles or other obstructions by 7:00 am.

To provide a safe environment in every neighborhood, please remove containers from the collection point as soon as possible following collection. To eliminate spillage and possible injury, please do not overload containers. Should you place out for collection 32 gallon metal or plastic containers the weight limit should not exceed 60 pounds, for both the container and its contents. New 95 gallon trash carts are available for purchase for \$85 per cart. Please see New Service-Large Wheeled Carts below for additional cart information.

NEW SERVICE

Large Wheeled Carts: Residents that want to purchase a trash cart can contact GFL directly at 844.464.3587. This program is voluntary and would allow New Haven residents to continue to use their existing container or, if they choose to purchase a 95 gallon wheeled cart for \$85 per cart. Once ordered, carts will be assembled and delivered within 1 week. Once a resident takes possession of their new 95 gallon trash cart, it is their responsibility to keep it in a clean safe and serviceable condition. Residents that misplace or move carts from their property or damage carts, other than through negligence of GFL will be required to pay to have a second trash cart delivered.



You can also contact GFL at 844.464.3587 for additional information.

YARD WASTE

Yard waste collection will continue to be part of your solid waste program. We will be collecting yard waste on your regular scheduled service day. Yard waste will also be collected in a separate truck starting April 1st of each year and ending on November 30th. Please have your yard waste set out for collection by 7:00 am.

Yard waste includes: Garden waste, leaves, lawn cuttings, shrubs & tree trimmings/pruning waste. Yard waste will be collected in up to 32 gallon plastics or metal containers marked "yard waste." Biodegradable (Kraft bags) yard waste paper bags can also be set out for collection during the compost season.

To eliminate spillage and possible injury, please do not overload containers. Weight limit on 32 gallon containers is 60 pounds, and biodegradable bags, manufacturer's recommended capacity.

FYI: Brush and tree limbs larger than 2 inches in diameter and bundled will be collected with the trash. Bundles should not exceed 4 feet in length, 18 inches in diameter and 60 pounds in weight. Please tie with heavy twine or rope.

Not considered yard waste:

Dirt
Sod
Large Stumps
Sand
Gravel
Animal Feces
Dead Animals



RECYCLING PROGRAM

MAY I STILL USE MY RECYCLE BIN OR CART?

You may still use your existing recycling bin/cart to store recyclables during the week. All items may be mingled together. Material must be clean and uncontaminated. Dirty, improperly prepared or unacceptable materials cannot be collected. The bin/cart must be out for pickup by 7:00 am on your regular collection day.

WHAT CAN I PUT IN MY RECYCLE BIN OR CART?

- Plastics – containers with codes 1 and 2
- Clear glass only (no broken glass)
- Metal including cans, pots, pans, etc.
- Paper, newspaper, phone books, magazines and brown paper bags
- Cardboard – cut into 2'x 2' pieces and tied in bundles
- Paper board and box board (i.e. cereal, tissue, shoe box) - flattened and stuffed in biggest box or bundled
- Milk or juice cartons

WHAT ISN'T RECYCLABLE?

- Packing materials
- Garbage
- Propane tanks
- Paint cans
- Medical waste
- Flammable liquids
- Household cleaners
- Dry or liquid chemicals
- Wood items
- Batteries
- Plastic bags

NEED A RECYCLING CART?

Residents that want to purchase a cart or bin can contact GFL directly at [844.464.3587](tel:844.464.3587). GFL 65 gallon recycle carts can be purchased for \$75 and additional 18 gallon recycle bins for \$19. Upon request by the resident, the cart will be assembled and delivered within 5 days. Once a resident takes possession of their new 65 gallon recycling cart it is their responsibility to keep it in a clean, safe and serviceable condition. Residents that misplace or remove carts from their property or damage carts, other than through the negligence of GFL, will be required to pay to have a second recycling cart delivered.



BULKY WASTE-APPLIANCES & FURNITURE

The collection of large bulky waste, such as appliances and furniture, will continue to be part of your solid waste program. You may set out large bulky items on your regular scheduled service day for collection.

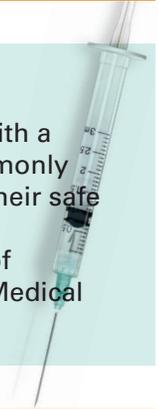
Please place large bulky items out separate from other products for collection and have out by 7:00 am. Large items may include: washers, dryers, freezers, refrigerators, air conditioners, hot water tanks, stoves, microwaves, couches, chairs, tables, dressers and other large items.

FYI: Please remove the doors and racks from refrigerators and freezers prior to setting out for collection. Also, it is the GFL's responsibility to make sure Freon is extracted according to current environmental standards.

MEDICAL SHARPS

Self-administering of doctor prescribed medication at home sometimes leaves the homeowner with a disposal issue if the treatment requires the use of syringes with disposable needles or lancets (commonly referred to as medical sharps). Please check with your doctor prior to using any medical sharps for their safe disposal.

If you dispose of medical sharps with your household trash, please place them in a puncture proof container (such as a coffee can or heavy duty detergent container), secure the lid or cap and label "Medical Sharps."



UNACCEPTABLE ITEMS & HOUSEHOLD HAZARDOUS WASTE

We cannot accept any hazardous chemicals that the USEPA considers dangerous and that can catch fire, react or explode when mixed with other substances or if it is corrosive or toxic during the normal weekly collection schedule. This may include: Ammunition, antifreeze, fire extinguishers, gasoline, lacquers, oils, or any other product labeled dangerous, flammable, combustible, poisonous or corrosive.

Disposal of hazardous chemicals with your regular household trash is strictly prohibited. Liquid, powder and/or granular substances, when placed in a plastic bag or carts, could catch fire, cause an explosion, burn or spray when it is compacted into our vehicles or mix with other products and cause serious injury and even fatalities. Please read all directions and precautions prior to use.

Whenever you need to discard containers and/or products leftover, please read all warnings and dispose of according to the manufactures recommendations.

SAFETY

PORCELAIN PRODUCTS: Porcelain products can cause serious injury when broken and placed out for collection. If you do have a porcelain product, such as a toilet, sink or tub, and it is broken, please beware and take adequate precautions. Whenever possible, please tape cardboard over the sharp edges and mark accordingly.

BROKEN GLASS: If you need to dispose of broken glass, please wrap in several layers of newspaper and mark "Broken Glass Enclosed." **Please never place broken glass or other sharp objects in plastic bags.*

TRAVEL TIPS: We all share the roadways we travel. Please be extremely careful when approaching one of our trucks, slow down and expect the unexpected. The safety of our employees, customers and the general public is of the utmost importance. We have a zero tolerance for unsafe acts by our employees. If you experience any difficulties, please contact our Customer Care Center at 844.464.3587.

LATEX PAINT: Latex paint can be disposed of with your regular household trash if dried or solidified as follows before you set it out at the point of collection. If you only have a small amount of paint left, you can allow it to dry out. Find an area protected from children, pets and the weather but with adequate ventilation. Remove the lid and allow the paint to dry. This works well for small quantities, such as an inch or two. When the paint is thoroughly dry, the remaining hardened material can be placed in your solid waste container. Please leave the lid off so we can see the paint has hardened. For large quantities or partially full cans, mix in equal amounts of absorbent material such as sand, oil dry or cat litter to solidify the paint prior to collection and disposal.

Please remember: Do not dump paint or any other type of hazardous chemicals on the ground, down a storm drain, or sanitary sewer where it can travel directly to surface and/or ground water or any waterway.

IN THIS ISSUE:

- Village of New Haven awards Solid Waste Contract to GFL starting Friday, October 4, 2019
- Introduction to GFL
- New Service-Trash Cart Program and Recycling Cart Program
- 2019/2020 Holiday Schedule

All of us at GFL are looking forward a long and valued relationship with the Village of New Haven, and a smooth, seamless transition starting on Friday, October 4, 2019. We hope that you find this information to be helpful in establishing a safe and efficient solid waste and recycling program. Should you have any questions or need additional information, please contact our Customer Care Center at (844) 464-3587, Monday through Friday between 7:30 AM and 5:30 PM. You can also visit our website at GFLUSA.com.

Thank you,
GFL

26999 Central Park Blvd., Suite 200
Southfield, MI 48076



Holiday Schedule

GFL observes the following holidays:

<u>NEW YEARS DAY</u> January 1st	<u>MEMORIAL DAY</u> Last Monday in May	<u>INDEPENDENCE DAY</u> July 4th
<u>LABOR DAY</u> First Monday in September	<u>THANKSGIVING DAY</u> Fourth Thursday of November	<u>CHRISTMAS DAY</u> December 25th

Please remember that if a holiday falls on a weekday, your scheduled service day will be delayed by one day. Regular collection will resume the following week.